



The
CHRISTIE
Lodge

GUEST SERVICES DIRECTORY

ROOM COPY: PLEASE LEAVE FOR NEXT GUEST



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47 E. Beaver Creek Blvd.
P.O. Box 1196
Avon, Colorado 81620
970-949-7700
970-845-4540 FAX

Welcome!

On behalf of each member of our staff and our Owners' Association, we wish to welcome you to The Christie Lodge.... Most certainly Vail and Beaver Creek's best family vacation value!

This Guest Services Directory has been prepared for your convenience to familiarize you with the services and amenities within our Lodge. Please, do not hesitate to call the Front Desk (Dial '0") or the Concierge (Dial "529") if you have any questions or needs. We want your vacation stay with us to be a very satisfying and pleasant experience.

The Christie Lodge is a Vacation Ownership Resort. Our valued owners and guests are more like family than customers. To learn more about becoming a Christie Lodge owner, call our Vacation Ownership Sales Department at extension 515.

Again we welcome you and sincerely hope we see you here often!

Sincerely,

Lynn Weas
Managing Director



DIRECTORY OF SERVICES

Advance Reservations	575
Front Desk—(24 hours) wake up service, etc.	0
Concierge: Activities, Restaurants, Information	528 or 529
Owner Accounts	524 or 539
Christie Lodge Direct Phone <i>(For Guest Use)</i>	(970) 949-7700
FAX Number for Guest Use <i>(charges apply)</i>	(970) 845-4540
Business lines and our toll-free numbers shall NOT be available for Guest Messages nor Transfer to Units	

CHECK-OUT TIME is 10 am—Please leave key at Front Desk

(Dial “9” for Local and Toll-Free calls access FREE of Charge)

Road Conditions or Police Dispatch	479-2200
Avon Police Department	748-4040
EMERGENCY / FIRE	911 or 0
Vail Valley Medical Center / Emergency Room	476-2451
BUS TRANSPORTATION—Beaver Creek Transit	748-4120
ENTERPRISE CAR RENTAL— Christie Lodge Lobby	845-8393

CHURCH SERVICES

The Chapel at Beaver Creek (Multi-denominational)	845-9449
Vail Interfaith Chapel (recorded message)	476-3347
Catholic Church	827-5784
Church of Jesus Christ of Latter-Day Saints	949-0393
Episcopal Church	476-0618
Jehovah’s Witnesses	926-3797
Jewish Services	477-2992
Lutheran Church	476-6610
Methodist Church	328-6598
New Life Assembly of God	827-4102
Presbyterian Church	748-0040
Trinity Baptist Church	926-1759
Vail Bible Church	949-6585
Seventh Day Adventist (Copper Mountain)	513-7242

ADDITIONAL PHONE NUMBERS

AIRLINE INFORMATION

American Airlines	(800) 433-7300
Continental Airlines	(800) 525-0280
Delta	(800) 221-1212
Mexicana	(800) 531-7921
Northwest	(800) 225-2525
United	(800) 241-6522
USAir	(800) 428-4322
Denver International Airport (DIA)	(303) 342-2000

AIRPORT LIMOSINE / SHUTTLE SERVICE

Colorado Mountain Express	(800) 525-6363
All Mountain Transportation	949-9255
Beaver Creek Dial-A-Ride	949-1938
Beaver Creek Transit	748-4120

CAR RENTAL COMPANIES

Avis—Eagle Airport	524-7571
Dollar —Eagle Airport	524-7334
Enterprise—Christie Lodge, Avon	845-8393
Hertz—Eagle Airport	524-7177

KENNELS - Pet Boarding

Vail Doggie	949-0922
Avon Pet Care	949-6467
Eagle-Vail Animal Hospital	949-4044

RESORT SWITCHBOARDS (Ticket Offices)

Beaver Creek Resort	754-5997
Vail Resorts	476-4601

COLORADO STATEWIDE ROAD CONDITIONS (877) 315-7623

On-line: www.COTrip.org

Local Traffic Conditions and Police Dispatch . . .	479-2229
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PIZZA DELIVERY / CARRY OUT

Domino's Pizza	949-3230
Pizza Hut	949-0158
Pazzo's Pizza	949-9900
Golden Oven Pizza & Salad Bar	845-6000

DIRECTORY OF SERVICES

ATM: There is an ATM located in Dr. Bob's Video Arcade on property or at the 1st Bank of Avon across the street.

CREDIT CARD POLICY: We are pleased to accept American Express, Diner's Club, Discover Card, MasterCard and Visa. Credit must be established at the time of check-in by presenting one of the these cards or a check deposit.

CRIBS: Our Housekeeping Department would be happy to provide you with a folding Play-Pen upon request. We do not have Cribs available.

EMERGENCIES: You may dial 911 or dial the Front Desk at extension 0

ENTERTAINMENT AND DINING: Our professional Concierge staff would be happy to assist you with recommendations. Dial 528 or 529

FIRE EXITS: You may exit using our first floor exits or your sliding glass door. Upper level decks may use the fire emergency evacuation ladder.

FITNESS ROOM: Our workout room is available for guests 14 years and older. Inquire about our early morning stretch classes. Dial 529.

FRONT DESK: Available 24 hours a day by dialing extension ZERO (0).

GROCERIES / Pharmacy:

City Market (6 am to 11 pm)	949-5409
Wal-Mart Super Center (6 am to 11 pm)	949-6442

GROUP SALES / MEETING ROOMS 554

Beaver Creek Room (125 to 175± persons)	555
New York Room (35 to 80± persons)	560
Gold Dust Room (20 persons)	551

HOUSEKEEPING: Daily 8:00 am to 4:00 pm dial extension 510, After hours dial the front desk at extension ZERO (0).

ICE AND VENDING MACHINES: A large ice machine is available on the first floor next to unit 132. Additional machines are located on the 2nd and 3rd floors next to units 217 & 317 and 281 & 381. Candy, Soda and Bottled Water machines are located throughout the atrium. Quarters are available from the Change Machine next to unit 168. Tokens from the video arcade do not work in the vending machines or laundry.

DIRECTORY OF SERVICES

INTERNET ACCESS: The Lodge does not provide a business center, however we do provide FREE AMERISPOT wireless for compatible laptop users and a fee based Internet Kiosk to everyone else. There is a DATA port on your unit's phone for laptops using a dial-up modem. Your modem must dial (9,) to access an outside line followed by the local 7 digit ISP access number. Local and toll free calls are free. If you require Internet access to print out directions, confirmations, or boarding passes or other services stop by our Concierge desk.

LAUNDRY ROOMS: We have two separate coin operated laundry rooms located next to units 132 & 168. The Front Desk can help you with quarters and even sell you laundry soap. A change machine with quarters is also located next to unit 168. Do not use the change machine in the Game Room as it dispenses tokens which work only in the arcade and are non-refundable. A wash load is \$1.25 and \$1.25 for a dry.

LOST AND FOUND: You may check with the Front Desk first (Dial 0), who may refer you to our Housekeeping Department at extension 502 (between 8 am and 4 pm).

MEDICAL SERVICES: For any medical services or in case of accident notify our hotel operator by dialing 0 or 577. Avon Emergency Care is 949-6100. Doctors on Call is 949-5434. Alpine Mobile Physicians is 376-8376. Vail's 24 Hour Emergency Room is 476-2451.

MEETING ROOMS: Contact our Group Sales Department at extension 554. We have three conference areas of varied sizes to choose from.

MESSAGES: Voice mail messages can be retrieved by dialing 444# or pressing the 'Voice Mail' button when your red light is flashing. You must either delete (*touch 2*) or save (*touch 1*) all messages when prompted or the red light will continue to flash. You may customize your greeting and even set a PIN number to retrieve messages remotely.

NEWSPAPERS: A variety of local newspaper dispensers are located next to the west Lobby entrance; including Denver Post, Rocky Mountain News as well as the free Vail Trail and Vail Daily newspapers.

PARKING: We have additional customer parking in our rear parking structure, where upper and underground parking is available. Please respect our weight restriction. Electric hook-ups are available for a nominal nightly fee. Parking permits required. Camping and over-nighting in RV's is prohibited!

DIRECTORY OF SERVICES

PETS: Our homeowners have put in place a strict **NO PETS** policy to maintain an environment free from allergens. This policy extends to our entire property including our parking lots. Please advise your visiting guests with pets to park across the street or to leave their pet at home. Infractions incur a \$200 fine to the registered guest.

POST OFFICE: We have a mail drop and stamps available at the Front Desk for your convenience for outgoing mail.

DELIVERIES: Our Mailing Address for postal services is: **The Christie Lodge, P.O. Box 1196, Avon, Colorado 81620.** Our Shipping Address used for ground courier services such as UPS and FEDEX is: **The Christie Lodge, 47 E. Beaver Creek Blvd., Avon, Colorado 81620.** Mark any deliveries to your attention with an expected arrival date.

RESTAURANTS: We highly recommend our in-house restaurants and have a large number of restaurants within walking distance. Our Concierge has many of the Vail Valley Restaurant Menus on hand for your review. Dial 528 or 529 or stop by their desk for more information.

SAFE DEPOSIT BOXES: These are available free of charge at the Front Desk while they last. It is important not to keep valuables in your room.

SKI CONDITIONS REPORT: Contact our Concierge at extension 528 or 529 for accurate Snow, Road or Weather Conditions.

SKI AND SPORTS SHOP: Seasonal Ski and Mountain Bike rentals are available from Charter Sports opposite the Front Desk. Shop for Gifts, Toiletries, Medicines and Supplies.

SWIMMING POOL & HOT TUBS: Our indoor and outdoor pools are open until 10 pm daily; a respectful quiet time is enforced between 9pm and 10pm. Pool towels are available at the front desk, pool and hot tub areas. Hot tubs are open until 11 pm.

TAXI CABS: Our Front Desk or Concierge would be happy to schedule a pickup for you by dialing **476-TAXI (8294)**. We'll need a time, destination, last name and number in party. Also see Yellow Pages.

THEATERS: Check our weekly 'Guest Welcome Packet' for shows, times and locations also found in the local Vail Daily newspaper.

WAKE UP CALLS: Your bedside clock radio includes an alarm or dial **ZERO (0)** to request an automated wake up call. We can set two different walk-up call times per day for your convenience.

CHRISTIE LODGE POLICIES

BICYCLES:

Bicycles are NOT allowed in the units, atrium common areas on, or attached to, the balconies. A locked storage facility is located in the entrance to the underground garage and is available free of charge. Your room key cards can be used to open the storage during waking hours. After hours our security staff will give you access. For additional security we suggest that you use an individual bike lock. The bicycle storage is under 24 hour video surveillance for your peace of mind.

CLEANING / MAID SERVICE:

Hotel Guests receive a daily change of towels. Vacation Ownership and Exchange Guests receive a mid-stay maid service. Additional housekeeping services are available at a nominal charge. To receive additional maid services please dial extension 510, (8 am to 4 pm). Please be sure not to hang out a DO NOT DISTURB sign when expecting maid service as this will turn us away.

GLASS CONTAINERS:

Glass containers are not allowed in the public areas or by the pools or hot tubs. Plastic cups dispensers are located next to our amenities.

MAXIMUM OCCUPANCY:

1 bedroom Units: 4 Adults and 1 child under 12 years.

3 bedroom Units: 8 Adults and 1 child under 12 years.

PARKING PERMITS:

You will receive a parking permit at check-in for each automobile that must be displayed in your vehicle at all times while staying at the Christie Lodge. The Christie Lodge shall not be held responsible for loss or damage; including theft of items left in the vehicle.

NO PETS:

The Christie Lodge Homeowners have set in place a strict 'NO PETS' policy that is strongly enforced. This policy also extends to our parking lots and common areas and includes your visitors. Please contact the Concierge or Front Desk for a list of private kennels in the area.

NO SMOKING:

The Christie Lodge is a non-smoking resort. Smoking is ONLY permitted on our exterior balconies next to the appropriate urns or elsewhere outdoors. Please be considerate not to bring your smoke or waste back into the units.

HOUSEKEEPING SERVICES

INTERVAL STAYS:

Our Owners and Exchange Guests staying for 7 nights shall receive a mid-stay maid service. To customize a scheduled service call extension 502 or 514 (8 am to 4 pm) with sufficient advanced notice. Multi-week stays shall receive a full service at the end of each week to be held over.

OWNER BONUS NIGHTS:

Bonus night stays of 5 nights or more shall receive a complimentary maid service at mid-stay.

ROOM CHANGE:

Guests wishing to change room location during their stay shall pay a \$35 cleaning fee for a 1 bedroom and \$70 for a 3 bedroom unit.

HOTEL GUESTS:

Our Hotel Guests shall receive a complimentary daily maid service.

POOL TOWELS:

Complimentary pool towels are available next to the pools and hot tubs, or from the front desk. Please avoid using bath towels here.

ADDITIONAL TOWELS:

Our housekeeping staff can deliver a fresh set of bath towels for a \$3.50 charge (1 bedroom), \$7.50 (3 bedroom). Otherwise we do have coin laundry facilities available.

CHECK-OUT / SUPPLY ITEMS:

Our housekeeping staff can provide you with a Play-Pen, Crock Pot, Electric Blender, Folding Bed, folding Card Table and additional kitchen or bath supplies by calling extension 502 or 514 (8 am to 4 pm), otherwise dial '0' for the Front Desk after hours. Some replenishment items may come at a nominal charge.

MAID SERVICE REQUEST SIGN:

On the reverse side of your DO NOT DISTURB sign you will find a request for maid service sign. To guarantee that we provide you with a desired maid service we recommend that you contact a housekeeping supervisor by phone to schedule the service at extension 502, 514 or 510, daily between the hours of 8 am and 4 pm. We may miss your request if you simply hang out this sign without a phone call.

GUEST CHECK-OUT

CHECK-OUT TIME:

Our strict check-out time is 10 am. With a limited opportunity to have your condominium cleaned and market-ready for a new arrival it is necessary to adhere to a strict 10 am check-out time.

CHECK-OUT PROCEDURE:

Our 24 hour Front Desk staff can efficiently check you out of your room by visiting the Front Desk and returning your room keys. You may ask for a copy of your billing at that time. We request that you only come down to check-out after you have vacated the room since housekeeping staff may be dispatched immediately to clean your unit.

EXPRESS CHECK-OUT:

You may wish to expedite your check-out by stopping by the Front Desk the evening before your departure to settle your account and receive a receipt. If no additional charges are incurred a simple phone call to the Front Desk at extension zero (0), prior to vacating your room, and our staff will give you an express check-out. Once approved you may leave your room keys behind in the unit.

HOUSEMAN / BELLMAN SERVICE:

If you require assistance with your luggage we have staff standing by to help you. Please give us a call at the Front Desk at extension 0.

LATE CHECK-OUT:

Under rare circumstances it may be necessary to request a late check-out time from our on-duty housekeeping supervisor by calling extension 502 or 514 (8 am to 4 pm). This supervisor may suggest an alternate solution to a late check-out in order to meet your needs. We do have limited storage for luggage and common area toilettes and showers, and changing rooms available. Please note that our Front Desk staff is NOT able to authorize a late check-out time.

LATE CHECK-OUT FEES:

A belated check-out may be authorized for a maid rescheduling fee of \$50. Check-out times as late as 2 pm may incur a fee equal to half a day's seasonal rack rental rate. After 4 pm the full seasonal rack rate for this unit size shall apply.



CONCIERGE / ACTIVITIES DESK

Welcome to the Christie Lodge Concierge page! The Concierge Staff is here to make your visit to the Vail Valley as exciting and memorable as possible. So whether your tastes are for the high flying outdoor activities or if you prefer just to relax and dine out each evening, the Concierge Staff will provide help and advice. We look forward to providing you with an enjoyable vacation experience to remember!

Our seasoned staff of reliable and efficient agents is very knowledgeable about the Vail Valley and surrounding areas and can readily provide you with referrals, reservations and recommendations for dining, shopping and activities to suite your fancy.

You may contact the Concierge at extensions 528 and 529 daily or stop by the Information Desk located in our lobby to speak to them personally. After they have left for the day you may contact our 24 hour Front Desk staff for help in checking-out or returning items.

Summer Activities



- HORSE BACK RIDING
- NATURAL HOT SPRINGS
- JEEP / HUMMER TOURS
- TANDEM PARAGLIDING
- HOT AIR BALLOONING
- RIVER RAFTING / KAYAKING
- CARRIAGE RIDES
- HIKING / BIKING / PICNIC
- GOLF / ATV's / PAINT BALL
- DISK GOLF / PADDLE BOATS
- FISHING / HUNTING
- SIGHTSEEING / MUSEUMS

Winter Activities



- SLEIGH RIDES
- HORSE BACK RIDING
- SKIING / SNOWBOARDING
- CARRIAGE RIDES
- SNOWMOBILING
- SNOWSHOEING
- TANDEM PARAGLIDING
- SKI SCHOOL
- ICE SKATING
- CROSS COUNTRY SKIING
- NATURAL HOT SPRINGS

GAMES / CRAFTS / CONTESTS

CHECK-OUT PROCEDURE: Registered guests can check out FREE ping pong paddles, a large variety of Board Games, Puzzles, Poker Chips, Playing Cards, and more. See our Concierge for more information. After closing for the day, items may be returned to our Front Desk.

PING PONG: We have two playing tables at either end of our property for a total of 4 Ping Pong tables. These tables are open from 9 am until 9 pm daily for your enjoyment.

GOLD DUST ROOM: Located off our common area next to the Video Arcade, the Gold Dust room has two gaming tables that are easily converted with a hard top to accommodate other activities such as get-togethers, homework; or similar workspace. There is a VCR located here also that is available on a *'first come - first serve'* basis. A selection of reading books are also available in our library for your enjoyment. Settle back in our comfy couches and make yourself at home! Please note that eating and drinking is not permitted on our upholstered common area furniture.

CONTESTS: Enter one of our contests, such as our Jelly Bean contest. Make new friends in the process! Check with our Concierge or your weekly Welcome Packet for more information.

CRAFTS CLASS: Our Concierge has regularly scheduled crafts classes such as T-Shirt Painting, Bird House Painting, Tote Bags, Toys and Ornament painting and decoration. See the Concierge for more information. This is some BIG FUN FOR THE WHOLE FAMILY!

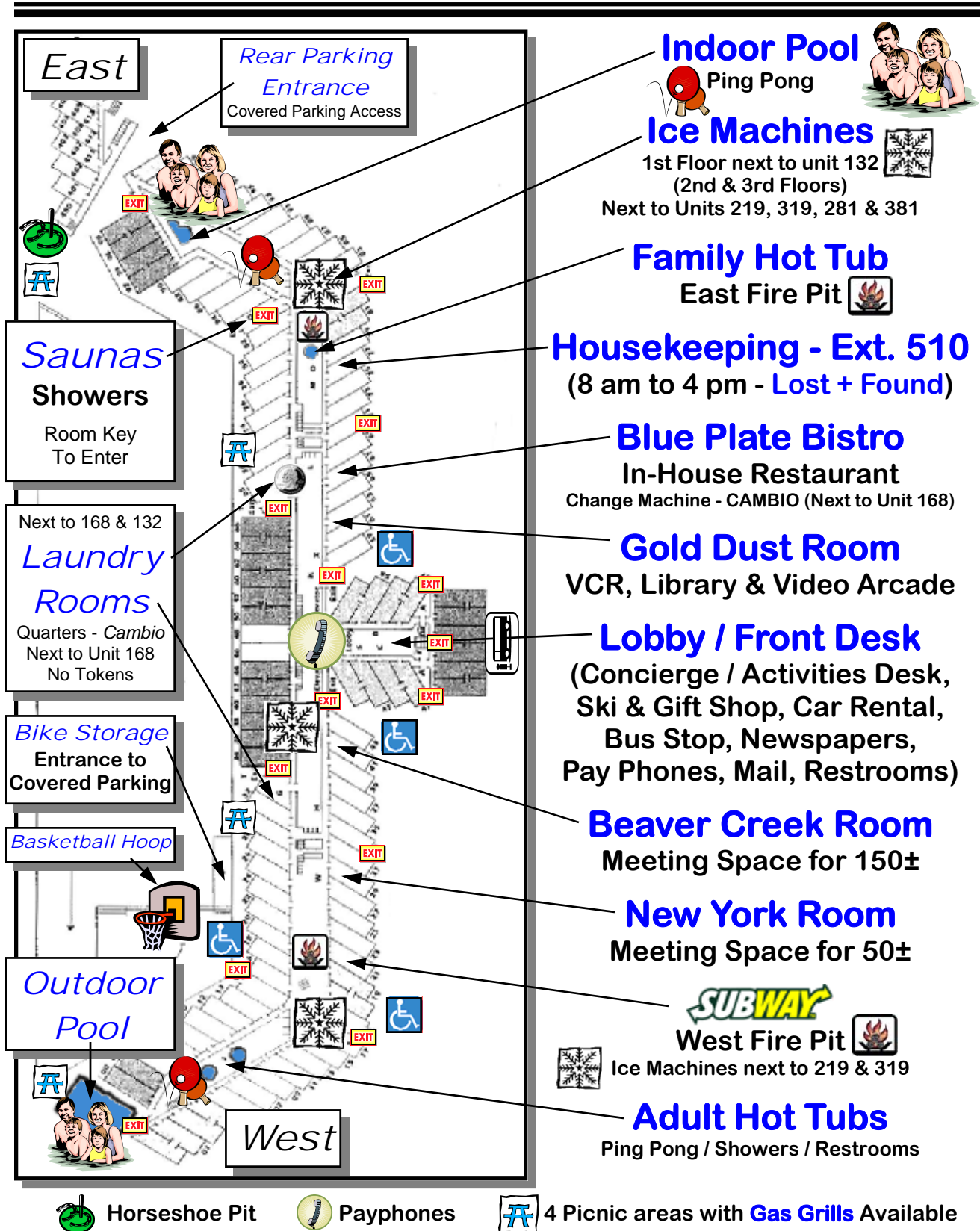
POOL TOYS: Various pool toys, such as pool basketball, are available during the summer months. See the concierge to check out these items.

VIDEO ARCADE: Open daily you will find a large variety of challenging games to keep you entertained. Remember the change machine here dispenses tokens only, not quarters; although the machines will also take quarters. Pre-Paid Phone cards are also available here.

The front desk is NOT able to refund lost tokens, so Mom or Dad please call ALPINE VENDING directly at 949-1379 to schedule a refund.



IN-HOUSE AMENITIES MAP





GETTING AROUND

FREE SKIER SHUTTLE: Our Avon Town Buses stop right outside our front doors and can whisk you to Avon's new gondola or transfer to a Beaver Creek Resort Skier Shuttle. No need to hunt for a locker. Just get ready to ski and step on the bus because minutes later you will step out to the slopes.

HAVE A GREAT DAY!!!



VAIL SHUTTLE: Also outside our front doors you can catch the Avon Town shuttle. One of three transfer locations means you can soon be on a bus to Vail for a nominal fee. Have your bus driver alert you when and where to transfer.

Check with the Concierge for more Bus Schedules and times. These schedules are also found in our information racks. Have a question? Before you get lost, remember no one knows the bus routes better than our friendly bus drivers so don't be afraid to ask!!!

FREQUENTLY ASKED QUESTIONS

How do I get from the Eagle Regional Airport to The Christie Lodge? You can either rent a car from the airport or our Concierge staff can reserve a door to door shuttle van.

What are the directions from Denver? Follow main road out of the airport. Join I-70 west towards "Grand Junction". Follow I-70 west for approximately 110-120 miles to exit 167, "AVON". Get off at exit 167 - go $\frac{3}{4}$ around the roundabout at the bottom of the ramp under the freeway. Half way around the next roundabout and $\frac{3}{4}$ around the next roundabout, the one with the 4 large horses in the center, and the Christie Lodge is on your left. Please see the map on the home page.

Where can we go for breakfast? There are several restaurants in Avon that serve breakfast. They are Bob's Place, Denny's, our in-house Blue Plate Bistro (weekends) and Columbine Bakery. All of these are within walking distance of the lodge.

Does The Christie Lodge have air conditioning? No. Air conditioning is rare in the high country. Generally the mountain climate does not require air conditioning. Summer days are warm and nights cool off nicely. For those unusually warm days our staff can provide extra fans for your convenience. Drawing room curtains with direct sun exposure also helps keep the rooms comfortable during the day. Our pools, park and balconies are great places to enjoy the great weather we often receive here in the Colorado mountains.

Does The Christie Lodge allow pets on property? Pets are not allowed in rooms, common areas or in parked vehicles. For those of you traveling with pets there are several places in Avon to board. Many will require proof of vaccinations or require a physical examination and shots administered prior to boarding. It is advisable to call ahead to make boarding reservations. Contact the concierge staff to assist you.

What are the area amenities? The Vail Valley really is a vacationers paradise. There really are too many activities, events and amenities to mention them all. A few within the Town of Avon are; The Avon Recreation Center (Swimming\lap pool\steam room\saunas, kids slide, weight room and more), Library (with free Internet access), banks\ATMs, grocery stores, a variety of restaurants, salons, shops, Nottingham Lake & Park, skating or paddle boat rentals and sports playing fields.

What transportation is available within Avon and neighboring towns? Enterprise Rental Car is located in The Christie Lodge lobby. There are shuttles around Avon and up to Beaver Creek and there is a FEE based bus service which runs between Eagle and Vail stopping in Edwards and Avon along the way. There is also a local taxi service.

What ski shops are there in the area? Within Avon there are three ski shops; Charter Sports (located in the Lodge, - reserve your sports equipment online at www.chartersports.com and ask for the Christie Lodge discount), Christy Sports and Venture Sports (both within walking distance).



CHRISTIE LODGE OWNERSHIP

The benefits of ownership here at The Christie Lodge are too numerous to mention, however, the first thing that comes to mind is the old adage: LOCATION, LOCATION... The sleepy little town of Avon has quite literally grown up around the Christie Lodge and now affords its owners and visitors alike a cornucopia of shopping, entertainment, recreation and dining opportunity.

Secondly, the dedicated and friendly staff of the lodge has held true the Motto: 'To have fun, helping our owners and guests have fun!' We are constantly rethinking and adding to our programs to help our owners get the most out of their precious vacation dollar. We work hard to keep our maintenance fees the lowest in the valley.

One benefit to floating time is that periodically blocks of units remain unbooked and this availability is made available to our owners outside their regular week's usage at deeply discounted rates. Check the rates of other local accommodations and you'll see the magnitude of this benefit.

Our reservations department has worked out several other programs to increase the value to our owners such as our Internal Exchange Program, Season and Unit Size Upgrade Programs, flexibility to purchase additional one time week vacations for any given season in the year and so much more!

The Christie Lodge was the first resort in the country to insist on being able to work with both major exchange companies: Resort Condominiums International and Interval International. This was done to afford our owners the greatest flexibility to choose their own world wide extension to their Christie Lodge ownership.

Additionally, we are constantly working out new ways to broaden the scope of your ownership.

For Information call extension 515.

TELEPHONE DIALING INFORMATION

The Christie Lodge is located in Eagle County and our local area code is (970). Unlike many areas we do NOT have ten digit dialing. This means that you will not be required to dial (970) in front of the seven digit local number. If it is necessary to dial a '1' (one) plus the area code (970) to reach a number then long distance charges will apply.

The Direct Phone Number to the Christie Lodge is (970) 949-7700 for guest use. You will want to give this number to family and friends wanting to reach you during your stay. **Room to room calls are free**, simply enter the room number. Incoming Toll-free numbers are for business use only. Toll-free callers will NOT be transferred to guest units, nor are we able to put these calls through to voicemail for messages.

Your extension within the resort is your 3 digit room number. When dialing externally, a caller may enter your room number directly by first dialing a '1' (one) after the automated attendant begins to speak. Next your caller will be prompted to enter the 3 digit room number and the call will be connected automatically.

LOCAL CALLS / TOLL FREE CALLS: First dial a '9' (nine) followed by the 7 digit local phone number or '1' followed by the Toll Free Number. These calls are free of charge no matter what their duration.

LONG DISTANCE CALLS: Long distance calls are billed to your Room the same as local calls. First dial a '9' (nine) to access the outside line and then dial normally: 1 + (Area Code) + Number.

9 + 1 + (area code) + number

DEFERRED BILLING: Credit Card, Collect or Person to person calls can be placed from the room by first dialing '9' (nine) for an outside line followed by '0' (zero) + (Area Code) + Number.

9 + 0 + (area code) + number

INTERNATIONAL CALLS:

9 + 011 + (country code) + (city code) + number

TV and DVD Player

Your TV is connected to our in-house Satellite Receivers. Please report any reception difficulties to our Manager on Duty so that they can be addressed as soon as possible. Occasionally strong snow storms can interrupt service temporarily. The Lodge does not currently have Pay Per View service.

CHANNEL LINE UP

1	FRNT	<i>Tune here to play DVDs</i>	17	SHO3	<i>SHOWTIME—Extreme</i>
2	TWC	<i>Weather Channel</i>	18	USA	<i>The USA Network</i>
3	TOON	<i>Cartoon Network</i>	21	TDC	<i>DISCOVERY CHANNEL</i>
4	CBS	<i>KCNC—Denver</i>	22	TLC	<i>THE LEARNING CHANNEL</i>
5	ESPN	<i>ESPN</i>	23	CTV	<i>COURT TV</i>
6	TNT	<i>TNT</i>	24	A&E	<i>ARTS AND ENTERTAINMENT</i>
7	ABC	<i>KMGH—Denver</i>	25	GAME	<i>GAME SHOW NETWORK</i>
8	DISN	<i>DISNEY CHANNEL</i>	26	HIST	<i>THE HISTORY CHANNEL</i>
9	NBC	<i>KUSA—Denver</i>	27	FOXN	<i>FOX NEWS</i>
10	FOX	<i>FOX KDVR</i>	28	TRAV	<i>THE TRAVEL CHANNEL</i>
11	TBS	<i>TURNER BROADCASTING</i>	29	CNBC	<i>CNBC</i>
12	CNN	<i>CABLE NEWS NETWORK</i>	30	PBS	<i>Public Broadcasting Service</i>
13	WGN	<i>CHICAGO</i>	31	ESPN	<i>ESPN2</i>
14	HLN	<i>CNN- Headline News</i>	32	ESPN	<i>ESPN NEWS</i>
15	SHOW	<i>SHOWTIME</i>	33	ESPN	<i>ESPN CLASSICS</i>
16	SHO2	<i>SHOWTIME 2</i>	34	ESPN	<i>ESPN U</i>

DVD: Your DVD player is accessed by channeling down below channel 2 with your living room TV remote. This channel 'FRNT' can also be accessed by pressing the **INPUT** button in the lower left hand corner of some Black RCA TV Remote Controls. Channel 'FRNT' represents the front input jacks where the DVD player is connected. Remote controls for the DVD players are available upon request, although not mandatory for normal operation. You may rent DVDs from our lobby DVD Rental Machine or local Box Office Video Rental Store across the street. For your enjoyment we have a VCR located in the common area's Gold Dust Room available on a '*first come-first serve*' basis.



DVD RENTALS

DVD RENTAL MACHINE:

We have a new vending machine next to the concierge desk that dispenses a selection of new release DVDs for your in-room entertainment.

A major credit card is required to operate the machine and to charge the rental. The same credit card is used to return the DVD when you are ready to return it.

Ask our Concierge for a DVD Jacket to store your DVD and protect it from scratches.

The DVD must be returned to the machine by the deadline to avoid additional charges. If the DVD is not returned your credit card will be charge the full retail price for the DVD purchased.



SAVE MONEY with the Weekly Rental Option. Pay one price for the week and rent as many videos as you want one at a time.

OTHER RENTAL LOCATIONS:

Additionally, you might enjoy a larger selection of titles by checking with one of the following local area merchants.

BOX OFFICE VIDEO	949-0400
CITY MARKET	949-5409
WAL-MART SUPERSTORE	949-6442

Internet Access Pricing



In response to your needs we have compiled the following list of various options available to you our valued owners and guests to keep you connected via the World Wide Web. Whether away on business or pleasure we want you to feel at home at the Christie Lodge and we understand your need to stay in-touch and be productive.

FREE In-House High Speed Wireless Internet Access Available

- First, with your own Wi-Fi enabled Mobile Device or Wireless Laptop you can take advantage of our "AMERISPOT wireless Hotspot" available from most rooms and our entire common area. Create your FREE login from your laptop and surf at high speed. For Wi-Fi support please call TOLLFREE: (866) 684-0573.
- Secondly, for those of you without your own laptop, you may use the Kiosk in our atrium for a flat rate of \$.25 per minute (4 minute minimum). Prepay 30 minutes for 30% off and 1 hour for 40%. There is no need to use all your time at once. Create a login and password and use your time as you wish during your stay. This is an ideal situation for quick access to your email and includes video and voice email capabilities. Major credit cards (\$3 minimum) and cash bills (\$1 minimum) are accepted for payment. No change given. For Support call Brian at (970) 390-6582.
- As always local dial-up service is available to laptop users from your room free of charge. Connect to the DATA port on your phone and dial 9, (comma) for an outside line followed by the 7 digit local access number. See your Welcome Packet for a list of local access numbers.



COPY COPY PRINT SHOP

(Ph. 949-9385— Call for hours)

Just across the street is our local print shop with a business Center and Internet Access available to you at a flat rate of \$1.00 for every 5 minutes (\$12 per hour). Here you have access to their PCs or connect your laptop via Ethernet connection. This situation is also ideal for word-processing and printing needs.

AVON PUBLIC LIBRARY

(Ph. 949-6797— Call for hours)

With a valid ID you can apply for a library card or Internet card which authorizes you to use their FREE Internet access for as much as two 30 minutes sessions per day. Advance reservations may be required.



For more information and directions to any of these locations please stop by and speak with our knowledgeable Concierge or Front Desk staff. Happy Surfing...

AREA ATTRACTIONS

LOCATION / TRANSPORTATION: The Christie Lodge is very centrally located in the Vail Valley. In addition to our own in-house beloved Blue Plate Bistro and Subway Restaurants, there are several fine dining establishments within walking distance to the resort.

Our professional Concierge Desk serves as your Information Center for Vail, Avon, Beaver Creek and surrounding areas. In addition to the large selection of informational brochure racks our staff would be delighted to answer any questions you may have about area attractions, recreation, dining, shopping and transportation.

The Town of Avon itself has several recreational attractions to offer within walking distance. In the summer time the area around the lake provides fishing, skating, disk golf, picnic areas and a large soccer field for games, kite flying; or just bike or stroll around the lake for spectacular area and sunset views. Rent paddle boats on the lake. During the winter the lake freezes over and that means ice skating.

ACCOMMODATIONS: The Christie Lodge Resort consists of 280 Condominium suites of which 28 are 3 bedroom units. A number of our 1 bedroom units have adjoining doors to the neighboring unit and are ideal for extended families and groups. All rooms have wood burning fireplaces, direct-dial telephones, voicemail, computer / FAX hookup, alarm clock radios, electric door lock, remote control TV and DVD player, refrigerator, dishwasher, coffee maker, toaster, electric skillet, hair dryer, fans, iron and ironing board.

SERVICES / FACILITIES:

- » *ENTERPRISE Car Rental*
- » *Houseman / Bellman Service*
- » *Blue Plate Bistro's Restaurant*
- » *Dry Cleaning / Coin Laundry*
- » *Multilingual Staff - German, French, Spanish...*
- » *CHARTER SPORTS Rental & Gift Shop*
- » *SUBWAY Restaurant / Soda & Candy Machines*
- » *CONFERENCE ROOMS, Groups and Events*

RECREATION / AMUSEMENT FACILITIES:

- » *Indoor & Outdoor Pools*
- » *Saunas and Hot Tubs*
- » *Horseshoe pit, Basketball Hoop*
- » *Video Arcade and Game Room*
- » *Picnic Areas and Gas Barbeque Grills*
- » *Fully Equipped Fitness Center*
- » *Fire pits, Meeting Areas & Ping Pong Tables*
- » *In-room DVD Player and Gold Dust Room VCR*

SHOPPING

The Vail Valley is formidably known as the “Ultimate International Bazaar”, a remarkable mountain hybrid combining elements of fine arts, fine dining and great shopping in quaint settings reminiscent of an ancient yet exotic era.

AVON:

Located at the base of Beaver Creek Resort off Interstate 70, is the enchanting world of Avon, which serves both residents and visitors alike with an exciting array of specialty markets and sporting goods while satisfying your palate with anything from authentic Nepalese Cuisine to succulent Sushi and everything in between. Now the new home to a Wal-Mart Super Center, Home Depot, Sports Authority, Office Depot and Pier 1 Imports, a touch of back home in the big city has come home to the Vail Valley right here in Avon.

BEAVER CREEK:

Nestled in the Beaver Creek Village are spectacular shops, gourmet restaurants and the finest in contemporary painting and sculptures all centered around a perfect World Class pedestrian village.

VAIL:

If you are looking for mementos of Vail, stop in one of their many T-Shirt emporiums found in the village. Its charming pedestrian village hosts a myriad of galleries, boutiques and restaurants for you to unwind after a day of rigorous mountain activities.

EDWARDS:

A late bloomer in the valley, Edwards has grown up to become the locals choice for affordable delights; including dining and specialty shops. Just minutes west of Avon you'll find a large selection of fine eateries, a local brewery, Marble Slab Ice Cream Parlor, cinemas, book, gift and specialty stores to keep you busy for some time to come.

Silverthorne has popular Factory Outlet Stores within an hour's drive to the East. Traveling west you'll find our Costco store and then on to Glenwood Springs you'll find a variety of quaint and novelty specialty shopping, including larger malls boasting names like Target, JC Penny, Kmart, Beal's Department Store and so much more.



SECURITY / SAFETY

The Christie Lodge employs a professional security company named **Lone Star Security** to tend to your security needs. In addition to random drive-bys from the Avon Police Department during the day, a Security Guard shall be on duty daily between 6 pm and 6 am.

For your well-being most of our property is under 24 hour Video Security CAM Surveillance that can be reviewed at will. This includes our common area atrium, front desk, entrances, parking lots, bicycle storage, pools and hot tubs.

As an added measure the exterior entrances to the building shall require the use of your room key to re-enter the property between the hours of 10 pm and 6 am. Lobby entrances remain unlocked 24 hours.

KNOW WHERE YOUR KEYS ARE: In the event of an emergency it is important to know where your room keys are located in order to be able to re-enter your room afterwards. We recommend that you get in the habit of placing them in the same place such as in the storage receptacle behind your lock as shown.



DO NOT PANIC: It is important to remain calm. This is easiest if you have taken the time to pre-plan your escape route. Know where the fire exits and stairwells are located. Do not use the elevators.

ESCAPE LADDER: If you are located in an upper level unit you will find an escape ladder designed to hang over the outside balcony railing to afford you an additional emergency escape route.

FIRE: If there is a fire in your unit. Stay low when exiting and close the door behind you. If you are able to remain in the room safely then fill the bath tub with water and use wet towels to extinguish and cool any threatening fire source. Fire extinguishers are located behind the red doors located in each building. Know where the closest one is located to your unit ahead of time.



SECURITY / SAFETY

DOMESTIC DISTURBANCE: It is extremely important to report any domestic disturbance to the authorities as soon as possible. You may do so by calling the Front Desk immediately at extension 0 and we can handle it from there. If you are able you may then dial 911. It is often important to have witnesses, however, please do not get involved—leave it to the authorities to handle any potentially violent situation.

PARENTAL SUPERVISION: Please be responsible and supervise your children while using our Common Area Amenities, Gas Grills, Fire Pits, Pools, Saunas, Hot Tubs and Fitness Room (14 year minimum applies).

WE DO NOT HAVE A LIFE GUARD ON-DUTY AT ANY TIME!

Please do not leave your children unattended in your unit. The wood burning fireplace, bathtub, cooking facilities, foldout sofa and evacuation ladders are not toys and can be very dangerous to your family members and others. Please do not allow your children to run the upper walkways or play on the stairs or service ramps.

MINIMUM AGE REQUIREMENT: The Christie Lodge adheres to a strict policy of requiring a registered guest to be at least 18 years of age. Large families where the adults are occupying separate units should make every attempt to procure adjoining or neighboring units so that they can effectively act as guardians.

REGISTERING ADDITIONAL GUESTS: The Christie Lodge requires that every person occupying your unit be registered with the Front Desk. **NO EXCEPTIONS**, strict maximum occupancies apply.

NO SKATEBOARDS / SKATES / ROLLERBLADING / BIKING: The Vail Valley has multiple areas to enjoy these and similar activities, even though they are not permitted on property. Avon has a large lake with a bike path surrounding it and much of the valley is connected by bike scenic bike paths. In Edward's Freedom Park you'll find a large Skate Terrain Park.

SPEED LIMIT: The Christie Lodge is private property. Please observe a cautious 10 mph or slower speed when driving through our parking lots. Report any accidents to involved persons through the Manager on Duty.

WEIGHT LIMIT: Our upper parking structure has a posted weight limit. Also please observe the height restrictions for the lower structure and lobby drive overhangs.

SECURITY AND SAFETY PROCEDURES

To assist you in an enjoyable visit to our hotel and community, we urge you to take the same care for your security and safety that you would at home.

This property participates in our community crime watch. The local police and every employee at this hotel are on the alert to deter and prevent any crimes. We enlist your assistance in this effort by asking you to follow these guidelines.

- **Do not leave valuables in plain sight in your vehicle.**
- **When in your room, keep your door “double locked” by engaging the deadbolt.**
- **Never leave your guest room door open or ajar. Pull it closed behind you.**
- **Never leave valuable articles in the room unsecured. Use the hotel safe deposit boxes.**
- **Use the window, sliding door and connecting door locks.**
- **Never invite strangers into your room.**
- **Always identify the person at your door by using the peephole.**
- **If concerned about a person at your door, call the Front Desk.**
- **If an individual requests entry to your room to perform some maintenance or other hotel related activity without your requesting service, verify the reason for the visit by calling the Front Desk.**
- **Be observant when venturing in areas alone or during late hours. If you see something or someone that causes you concern, return to your room or use a house phone to contact the Front Desk.**
- **For your sense of well-being stay in populated areas of town. Never venture into an area that makes you feel uncomfortable.**

These suggestions are not meant to alarm you. Most hotels and adjacent areas experience very little crime activity. However, crime can occur at any time or in any place. These tips merely express our desire for you to have a safe and secure stay.

FIREPLACE INSTRUCTIONS

SMOKE: Your unit has a wood burning fireplace. During cold weather the open damper means that cold air is settling down your chimney and can cause fireplace smoke to enter your unit. This can set off the smoke detector local to your unit.

If smoke is still present in your room, please, do not open your front door and allow smoke to escape to the common areas since it will set off the common area smoke detectors along the outer halls and bring the fire department and cause the evacuation of the building.

Opening your own sliding glass door to the outside works well to rid your unit of smoke, along with turning on your bathroom and bedroom fans. Fanning your unit smoke detector can often times silence it after the smoke source has diminished.

Report your trouble to the Manager on Duty as soon as possible. Once tripped a dirty detector should be scheduled for cleaning.

Keep your fireplace damper closed when not in use. It is possible that smoke exiting a neighboring chimney may enter your unit through an open damper if a cold convection down draft is entering your unit through a damper inadvertently left open.

The **CLOSED POSITION** for the damper is all the way to the **LEFT**.

STARTING A FIRE IN COLD WEATHER: Remember to have the damper in the **OPEN POSITION** all the way to the **RIGHT** prior to lighting a fire. Likewise the damper must remain open until a fire is completely burned out and cool, otherwise lingering smoke will enter your unit.

We recommend that you reverse the cold downward draft prior to starting a log fire by burning enough newspaper or cardboard to warm the chimney until the smoke begins to rise. Next add your fire logs.

Fanning a new fire will provide additional oxygen required for it to catch at this high altitude. Fire-starting cubes, scoring the pressed log with the poker and loosely packed newspaper work well once you are ready to light your fire logs.

Even the most experienced fire starter may have some difficulty at this altitude —so **PLEASE DO NOT HESITATE TO ASK FOR ASSISTANCE**.

COPING WITH HIGH ALTITUDE

The altitude in the Vail Valley is from 7,500 to over 11,000 feet above sea level. This is very symbolic of the tremendous weather changes and snow conditions for which Colorado is famous.

However, the altitude sometimes creates uncomfortable conditions for those who are unprepared. A few simple precautions can ensure that your vacation in the Colorado Rockies is as picture perfect as the snow.

At this altitude you will find much less oxygen and humidity in the air than at sea level. Avoid excessive amounts of alcohol, eat lightly, try to get a lot of rest and remember to drink plenty of water.

Dehydration can be an issue because of the increased breathing and the dryness of the air. As a result body moisture is lost at a much greater rate. It is therefore strongly recommended that you drink at least 8 glasses of water or juice daily. Increasing your hydration will undoubtedly help you to better cope with the high altitude. Alcohol and carbonated sodas should never be used as a substitute for water since they tend to dehydrate the body's tissues.

A home humidifier can be rented or purchased to sooth dry eyes, nose and throat. Check with our Concierge for details or call Humid-Air at 476-3347 to have a humidifier rental delivered to you.

Because of our close proximity to the sun and the thin atmosphere the sun's rays can be much more harmful at high altitude, compounded by the reflection of the snow. These burning rays of the sun are less filtered and as a result they may cause sun burn much quicker. It is extremely important to use an adequate sun block to protect exposed skin from the sun, extreme cold and wind burn. The highest protection factor moisturizing sun block is frequently appropriate. Do not forget to re-apply this protection frequently. A petroleum based sun block such as DERMATONE is advisable for the face to avoid it from running into the eyes when perspiring.

Similarly it is of the utmost importance to protect your eyes from the harmful reflecting rays and glare of the sun. Unprotected - your eyes may experience painful burns or even permanent damage. So wear adequate sunglasses or goggles while outdoors.